

### Product Registration Entering, Corrections and Review

November 2019

## **Product Registration**





Select the appropriate branded website and click on the Registration link to begin the registration. All branded websites function the same and will show the appropriate branded Logo. This training document is specifically for showing how to register HVAC equipment.





To ensure that the product registration is linked to your company in the ServiceBench

To ensure that the product registration is linked to your company in the ServiceBench warranty system, we recommend searching by your Manufacturer Identification number (aka, Service Provider Account Number). Your Manufacturer Identification Number is your Account Number with the distributor, followed by a dash (-) and then the Distributor's Bill-to Account Number.

If you do not know your Manufacturer Identification Number, you can follow the steps below: Click on Claims Click on Claims Review hyperlink Click on Advanced Search hyperlink Hit "Enter" or click on SEARCH This will show you claims you have submitted; the third column contains your Manufacturer Identification Number (aka, Service Provider Account Number).

If you are unable to locate this number in ServiceBench following the directions outlined above, you should contact your Distributor for assistance.





Privacy Policy | Terms of Use | Carrier is a part of UTC Climate, Controls & Security, a unit of United Technologies Corp.

© Carrier Corporation 2016

Images are for illustration purposes only; model number(s), serial number(s) may not be applicable to your business. ServiceBench® and the ServiceBench logo are registered trademarks of Asurion, LLC. Presentation and training material developed by the Warranty Process Team Nov.2019 2 Enter your Manufacturer Identification Number.
3 Click Search.
4 Click on the circle next to your dealer name.
5 You would then click Proceed.
★ If you did not find your dealer name, or if you do not know your Manufacturer Identification Number, you should check this box to manually enter in all details. You will need to enter in all of your Dealer

information. <u>Note</u>: fields with an asterisk (\*) are required fields. You may get a warning message advising our system was unable to validate what was entered. This may warn you about Address, Phone Number or Email address. Check to ensure that you entered the information correctly. If you did, you can click **Proceed** again to accept your entry.



	N		
XYZ HVAC/R COMPANY 123 MAIN STREET PLEASANTVILLE, NY – 1 Ph: 999-999-0001 N/A Change	<b>Y</b> 13211 , USA		
PRODUCTS			
11000010			
Serial Number*	Model Number*	Installation Date*	
0118V00001	FFMANP024T00	01/09/2018	
0118X00002	CA14N02400G	01/09/2018	
Enter serial number		MM/DD/YYYY	
	revious row is complete)		
(new empty row adds when pr			
(new empty row adds when pr Type of Purchase*		Application type	*
(new empty row adds when pr Type of Purchase* Replacement of existing end	quipment	Application type Residential Si	e* ingle Famil
(new empty row adds when pr <b>Type of Purchase</b> * (a) Replacement of existing er (b) Add-on (I have added add	quipment itional equipment to my home)	Application type Residential Si     Residential M	* ingle Famil ulti-Family

Once you have clicked Proceed after completing your dealer information, you will be brought to a one-page screen to complete the registration. Note: You will most likely need to scroll down to complete all sections (it will not be entirely visible without scrolling).

**DEALER INFORMATION** is at the top. You do have the ability to make changes if needed. **PRODUCTS** Section

- Enter the first **serial number** and hit tab. The **model number** will populate if the serial number is recognized. If it wasn't recognized, you would receive an error message. *Note: if after verifying, the serial is correct and you still receive the error message, you should continue registering all other equipment, then contact us via email with the Confirmation Number of the registration and the serial and model number of the unit you had issues with, and we will assist with getting that serial number registered.*
- Enter the Installation Date\*.
- Add all the **serial numbers** needing to be registered. <u>Note</u>: if you have more than 3 serial numbers, clicking tab after selecting the "3rd" **brand** will provide additional row(s) as needed.
- Select appropriate Type of Purchase.
- Select appropriate Application Type. (this defaults to Residential Single Family)



First Name*	Last Name*
SHIRLEY	YOUJEST
Business Name	
Enter business name	
Country*	
United States	<b>v</b>
Address*	
456 PROSPECT AVE	
Address Line 2	
Enter address line 2	
City*	State/Province*
PLEASANTVILLE	NEW YORK *
Zip Code / Postal Code*	Phone Number*
Zip Code / Postal Code* 13211	Phone Number* (999) 999-9999
Zip Code / Postal Code* 13211 Check here if you don't have the C Email Address someone@domain.com	Phone Number* (999) 999-9999 Customer/Equipment Owner's email address.
Zip Code / Postal Code* 13211 Check here if you don't have the C Email Address someone@domain.com Confirm Email Address*	Phone Number* (999) 999-9999 Customer/Equipment Owner's email address.
Zip Code / Postal Code* 13211 Check here if you don't have the C Email Address someone@domain.com Confirm Email Address* someone@domain.com Check here if the Equipment Owr Location's address	Phone Number* (999) 999-9999 Customer/Equipment Owner's email address. her's address is the same as the Equipment

Images are for illustration purposes only; model number(s), serial number(s) may not be applicable to your business. ServiceBench® and the ServiceBench logo are registered trademarks of Asurion, LLC. Presentation and training material developed by the Warranty Process Team\_Nov.2019

#### EQUIPMENT OWNER Section

- Enter the homeowner First Name.
- Enter the homeowner Last Name.
- Country defaults to United States.
- Once you start typing the street Address, it will offer suggestions on what the address may be. If you find the exact address, click on it; it will autofill the city, state and zip code fields. If is not recognized, you are okay to continue typing the address (make sure nothing is highlighted from the possible address selections below the field); you will then need to add the city state and zip.
- Enter the **Phone Number**. If you don't have it, you can enter 999-99999.
- If you do not have an **email address**, check the box. If you do, you would add it in the appropriate field.
- Read and select the appropriate boxes to be checked.



SHIRLEY	YOUJEST	
Business Name		
Enter business name		
Country*		someone@
United States	T	Check he Location
Address*		
456 PROSPECT AVE		EQUIPME
Address Line 2		
Enter address line 2		Country*
City*	State/Province*	United Sta
PLEASANTVILLE	NEW YORK *	Address*
Zip Code / Postal Code*	Phone Number*	Enter addre
13211	(999) 999-9999	Address Li
Email Address		Enter city
Email Address someone@domain.com		Enter city Zip Code / I
Email Address someone@domain.com Confirm Email Address*		Enter city Zip Code / I Enter zip co
Email Address someone@domain.com Confirm Email Address* someone@domain.com Check here if the Equipment On Location's address	wner's address is the same as the Equipment	Enter city Zip Code / I Enter zip co By selec Factory I Review of the abilit
Email Address someone@domain.com Confirm Email Address* someone@domain com Check here if the Equipment On Location's address By selecting this box, I have the Factory to send marketing com Review of my product or service the ability to opt out of figure marketing	wner's address is the same as the Equipment e Customer's / Equipment Owner's permission for the munications including a request to provide a Rating and e. At any point in time the Customer / Equipment Owner has arketing communications. SUBMIT CLEAR Home	Enter city Zip Code / / Enter zip c By selec Factory Review 0 the abilit

Images are for illustration purposes only; model number(s), serial number(s) may not be applicable to your business. ServiceBench® and the ServiceBench logo are registered trademarks of Asurion, LLC. Presentation and training material developed by the Warranty Process Team\_Nov.2019

quipment Owner's address is the same as the Equipment

#### ATION

	<b>x</b>
Address*	
Enter address	
Address Line 2	
Enter address line 2	
City*	State/Province*
Enter city	- Select a State -
Zip Code / Postal Code*	Phone Number*
Enter zip code	(999) 999-9999
By selecting this box, I have t	he Customer's / Equipment Owner's permission for
By selecting this box, I have t Factory to send marketing co Review of my product or serv the ability to opt out of three 9	he Customer's / Equipment Owner's permission for mmunications including a request to provide a Ratir ice. At any point in time the Customer / Equipment of marketing communications.

\* Note: If you uncheck the "Check here if the Equipment" Owner's address is the same as the Equipment Location's address", a new section will open and you will be able to add the different address information.



#### **Product Registration**— Carrier **Entering on the Branded Websites** Carrier PRODUCT REGISTRATION turn to the experts Registration Date: January 31, 2018 CONFIRMATION SHIRLEY YOUJEST, You have the option to **PRINT** a copy of Thank you for registering your new air conditioning and/or heating equipment from the CARRIER family of brands. Your registration confirmation number is Z001234567890C the registration. Please print this screen, as it'll be your only record of this registration Equipment Owner Equipment Location Carrier SHIRLEY YOUJEST 56 PROSPECT AVE turn to the experts PLEASANTVILLE, NY, 13211 456 PROSPECT AVE PLEASANTVILLE, NY, 13211 USΔ USA 99999999999 (999) 999-9999 Type of purchase If you select the Home link, this will Email not provided I'm a homeowner I'm a dealer Replacement of existing equipment Dealer Information Register all of your new CARRIER equipment. Register all of your customer's CARRIER XYZ HVAC/R COMPANY Application Type take you back to the registration Home Please have your serial numbers and installing equipment. 123 MAIN STREET **Residential Single Family** dealer information available PLEASANTVILLE, NY - 13211, USA Page. Click Here Ph: 999-999-0001 Click Here Installed Products Serial Number Model Number Installation Date 0118V00001 FFMANP024T00 01/09/2018 Manage Registration CA14N02400G Confirm, edit or reprint an existing CARRIER 0118X00002 01/09/2018 هدي جو محسيب و فرسخ reduct registration Each piece of equipment has unique warranty coverage. Please print a copy of this product registration confirmation and retain it with a warranty certificate for each product and your proof of purchase records. If you do not have a copy of the warranty certificate(s), please contact your installing dealer or visit the product manual page to print a copy If your new system ever needs a repair, ask your servicing dealer to only use Factory Authorized Parts™ Designed for Easy Install & Service, Engineered for Quality Carrier PRODUCT REGISTRATION Factory Authorized Parts™ have been designed and built specifically for CARRIER® equipment. These parts are turn to the experts the perfect fit, restoring equipment to its original performance. · U.L. & C.S.A. qualified × If you select the **Register another** DEALER INFORMATION · Preserves the original manufacturer's warranty Preserves the original efficiency of the system Meets rigorous factory run ion specifications unit? link, this will take you back to a new Service America Enterprise 2755 NW 63 Court, Register another unit? Fort Lauderdale, FL,33309 form with your Dealer information already 8008843500 Change populated. Having Trouble? PRODUCTS In most cases, your installing dealer is the best source for your registration information. For Example, they will have accurate serial numbers for your new equipment as well as information to ensure they are properly selected as your Serial Number\* Model Number Installation Date installing dealer. Enter serial number MARDDAVOV Privacy Policy | Terms of Use | Carrier is a part of UTC Climate, Controls & Security, a unit of United Technologies Corp. © Carrier Corporation 2016

### Product Registration Corrections— Manage Registration Feature





#### Presentation and training material developed by the Warranty Process Team\_Nov.2019

### <u>NOTE</u>: All branded websites function the same. This Job Aid is specifically for showing how the new Corrections functionality works.

- 1. Product Registration Home Screen.
  - a. Homeowner would use this to enter a new registration.
  - b. Dealer would use this to enter their customers registrations; this should remember who they are so they do not have to enter in their dealer information each time.
  - c. Homeowner / Dealer would click here to make any corrections to an existing registration that is within 90 days of the Registration Date and not tied to a Contract or Commercial.
- 2. Manage Registration CLICK HERE to search for a registration
  - a. Homeowner / Dealer must enter the Customer Last Name (not case-sensitive).
  - b. Homeowner / Dealer must enter either the Confirmation Number or a Serial Number (not case-sensitive)
  - c. Click Search.

### **Product Registration Corrections Manage Registration Feature**



To locate your registartion, pl number	ease enter last name and regi	stration confirmation	number or serial	
Last Name	Confirmation / S	erial #		
godsey	z000219493723p	)	Q Search	
Results: We found matching record(s)	using the information you enter	ered. The results app	ear below.	
		51 (N		
Registration Number	Registration Date	First Name	Last Name	
Registration Number	October 16, 2017	Hirst Name Megan	Last Name Godsey	View / Edit

3. New screen will populate with additional information. Click the View / Edit hyperlink.

### Product Registration Corrections— Manage Registration Feature



PRODUCT REGIST	<b>TRATION</b>	
Registration Number: Z000219493723F	2	
Registration Date: Oct 16, 2017		
Equipment Owner (Edit)	Equipment Lo	cation (Edit)
Megan Godsey, 6479 S NEWBERN CT, AURORA, CO, 80016 USA	6479 S NEWBERN CT, AURORA, CO, 80016 USA 3154326000	
(315) 432-6000 Email not provided	Type of purch	ase
Dealer Information (Edit)	Add-on (I have	added additional equipment to my home
Weather Trends LLC, 22067 E Briarwood, Aurora, CO,80016 USA 7202096164	Application Ty Commercial	rpe
Installed Products (Edit)		
Serial Number	Model Number	Installation Date
0114015540	PG8M44042090	10/09/2017

Each piece of equipment has unique warranty coverage. Please print a copy of this product registration confirmation and retain it with a warranty certificate for each product and your proof of purchase records. If you do not have a copy of the warranty certificate(s), please contact your installing dealer or visit the <u>product manual page</u> to print a copy.

#### If your new system ever needs a repair, ask your servicing dealer to only use Factory Authorized Parts™

#### Designed for Easy Install & Service, Engineered for Quality

Factory Authorized Parts<sup>™</sup> have been designed and built specifically for PAYNE® equipment. These parts are the perfect fit, restoring equipment to its original performance.



Images are for illustration purposes only; model number(s), serial number(s) may not be applicable to your business. ServiceBench<sup>®</sup> and the ServiceBench logo are registered trademarks of Asurion, LLC. Presentation and training material developed by the Warranty Process Team Nov.2019

### 4. PRODUCT REGISTRATION Confirmation Page — NOTE: *If there are no Edit hyperlinks, edits cannot be made.*

- a. Clicking on the Edit hyperlink will take the Customer to the Equipment Owner page of the Registration to make address corrections (name, address, city, state, zip, phone, email address). Click the Next button on each screen to get to the final page to Submit the corrections.
- b. Clicking on the Edit hyperlink will take the Customer to the Equipment Location page of the Registration to make address corrections (name, address, city, state, zip, phone) and allow them to change their option to receive Marketing communications. Click the Next button on each screen to get to the final page to Submit the corrections.
- c. Clicking on the **Edit** hyperlink will take the Customer to the Dealer Information page of the Registration to change the Dealer. Click the **Next** button on each screen to get to the final page to **Submit** the corrections.
- d. Clicking on the Edit hyperlink will take the Customer to the first page of the Product Registration entry screen, which will allow them to make the following corrections:

•They can Add a Serial Number

•They can Delete a Serial Number

•They can change the Installation Date

•They can change the Type of Purchase

•They can change the Application Type

•They can change the Registered By from Homeowner to Dealer, or vice versa

Click the **Next** button on each screen to get to the final page to **Submit** the corrections.

### **Product Registration Corrections**— **Manage Registration Feature**

e



4. PRODUCT REGISTRATION Confirmation Page — NOTE: If there are no Edit hyperlinks, edits cannot be made. (continued)

- e. Click the **Next** button on each screen to get to the final page to **Submit** the corrections. Clicking on the Product Manual Page hyperlink will take the Customer to the branded website to find the most current copy of the Warranty Certificate.
- f. Customer will have the option to **PRINT** at this time (if no corrections are being made); clicking the **PRINT** button will print and email (if an email address is provided) a copy of the registration.
- g. Clicking on the Home hyperlink will take the Customer to the Product Registration Main Screen.
- h. Clicking on the Search Registration hyperlink will take the Customer to PRODUCT **REGISTRATION - SEARCH** Screen.
- If corrections were actually made, you would need to click the **Submit** button, then you would be returned to the **PRODUCT REGISTRATION** Confirmation Page where you will have the option to print your corrections.



Images are for illustration purposes only; model number(s), serial number(s) may not be applicable to your business. ServiceBench® and the ServiceBench logo are registered trademarks of Asurion, LLC. Presentation and training material developed by the Warranty Process Team Nov.2019

#### PRODUCT REGISTRATION

Registration Number: Z000219493723P

Registration Date: Oct 16, 2017

#### Equipment Owner (Edit)

Megan Godsev 6479 S NEWBERN CT AURORA, CO, 80016 LISA (315) 432-6000 Email not provided

#### Dealer Information (Edit)

Weather Trends LLC 22067 E Briarwood. Aurora, CO,80016 USA

7202096164

#### LISA 3154326000 Type of purchase Add-on (I have added additional equipment to my home) Application Type

Equipment Location (Edit)

6479 S NEWBERN CT.

AURORA, CO, 80016

Commercial

#### Installed Products (Edit)

Serial Number	Model Number	Installation Date
0114A15640	PG8MAA042090	10/09/2017

Each piece of equipment has unique warranty coverage. Please print a copy of this product registration confirmation and retain it with a warranty certificate for each product and your proof of purchase records. If you do not have a copy of the warranty certificate(s), please contact your installing dealer or visit the product manual page to print a copy

#### If your new system ever needs a repair, ask your servicing dealer to only use Factory A. the

#### Designed for Easy Install & Service, Engineered for Quality

Factory Authorized Parts™ have been designed and built specifically for PAYNE® equipment. These parts are the perfect fit, restoring equipment to its original performance.

- U.L. & C.S.A. gualified
- · Preserves the original manufacturer's warranty
- · Preserves the original efficiency of the system
- · Meets rigorous factory run life design specifications

### Product Registration— ServiceBench®





You can view registrations in ServiceBench<sup>®</sup> a few different ways, through Entitlement or Registration Review.

### **Product Registration**— ServiceBench<sup>®</sup> Entitlement

SERVICEBENCH

# (Carrier)

#### HOME CLAIMS CONTRACTS REGISTRATIONS REPORTS ADMIN **ENTITLEMENT SEARCH** REGISTRATIONS REPORTS ADMIN Service Administrato Carrier Corporation Model Number 1 Serial Number A191060234 ]→ First Name I → Last Name 6017144 = Phone = Service Contract Number HECK ENTITI = Install Date = Application Type Select Application Type SEARCH ENTITLEMENT DOWNFLOW 95% GAS FURN 60K FOR MANF HOME Product Na N9DSE06017144 N9DSE0601714A1 A19106023/ 3 03/06/2019 05/10/2019 MANUFACTURED HOUSING ONL HOMEOWNER FOR WARRANT START NEW CLAIM SEARCH ENTITLEMENT Images are for illustration purposes only; model number(s), serial number(s) may not be applicable to your business ServiceBench® and the ServiceBench logo are redistered trademarks of Asurion, LLC.

Presentation and training material developed by the Warranty Process Team\_Nov.2019

- 1. On the Entitlement screen, key in the serial number.
- 2. Click SEARCH ENTITLEMENT button.
- 3. If the serial number is registered, the owner information will be populated.
- 4. You can then click on the Registration Id: blue link to view the actual registration screen

### Product Registration— ServiceBench<sup>®</sup> Registration Example



421 HART LN ASHVILLE, TN 37216-0387 UNIT (191060234 ICP ▼	ED STATES		Regist	tration Date:	05/23/2019
191060234 ICP <b>v</b>					0012012010
ICP V		Model Number *	N9DSE0601714A		Business Unit ICP
A setting		Original Contract Number(s)			
Acuve		Agreement Number			
Nicholas		Last Name*	Papageorgio		
		Source	Web	•	
10251 Prospect		Registered By *	Home Owner 🔻		
		Email			
Pleasantville	IA 50225				
UNITED STATES V		Phone Number	W H		
J5/10/2019		Transfer Date (MM/DD/YYYY)			
J5/15/2019		Part Warranty Period End Date (MM/DD/YYYY)			
		Installation Type	New Construction		
Upflow <b>v</b>		Model Location	Closet V		
Owner Occupied Residential	•	Gas Furnace Fuel	Propane (LP) V		
		First Name			
		Confirmation Number	Z001000000012I		
		Email			
Quality Heating / AC					
21265 Prospect		City, State, Zip/Postal Code	Pleasantville	IA 50225	1
	T				_
		Email			
	٣	Replaced By Model			
		Replacement Unit Contract(s)			
		Replacement Of Serial Number			
NO V		Total Claimed Labor hours	·		
YES V		Enhanced Warranty	YES V		
NO V		Email Opt In	NO V		
		Tag Number			
	2251 Prospect easantville NITED STATES ▼ V10/2019 V10/2019 V10/2019 United States ▼ V10/2019	2251 Prospect  2251 Prospect  2251 Prospect  2252  225  225  225  225  225  225	Source S	Source         Web           251 Prospect         Registered By *         Home Owner         ▼           Email         Email            251 Prospect         Email            INTED STATES ▼         Phone Number         W         H           Y102019         Transfer Date (MM/DD/YYYY)             Y102019         Part Warranty Period End Date (MM/DD/YYYY)             Y10201         Gas Furnace Fuel         Propane (LP) ▼            Y10201         Email              Y10201         Email <td< td=""><td>Source     Web        251 Prospect     Registered By*     Home Owner        Email     Email        Source     Phane Owner        Image: Source     Final        Image: Source     Phone Number         Image: Source     Phone Number         Image: Source     Phone Number         Image: Source     Part Warranty Period End Date (MM/DD/YYYY)    </td></td<>	Source     Web        251 Prospect     Registered By*     Home Owner        Email     Email        Source     Phane Owner        Image: Source     Final        Image: Source     Phone Number         Image: Source     Phone Number         Image: Source     Phone Number         Image: Source     Part Warranty Period End Date (MM/DD/YYYY)

Images are for illustration purposes only; model number(s), serial number(s) may not be applicable to your business. ServiceBench<sup>®</sup> and the ServiceBench logo are registered trademarks of Asurion, LLC. Presentation and training material developed by the Warranty Process Team\_Nov.2019

#### Example of a Product Registration in ServiceBench®.

### Product Registration— ServiceBench<sup>®</sup> Registration Review



### 😑 SERVICEBENCH

Images ar

IOME	CLAIMS	CONTRACTS	REGISTRATIONS	REPORTS	ADMIN		1
Registr	ation Resolu	ution • Manufa	ctured Units				2
IND	PRODU	CT REGIST	RATION				2
By Co	onsumer o	or Company	By Model				>
First Nan	ne		Serial Number	1901E12345			
Last Nan	ne		Model Number	0			2
Company	y Name		Manufacturer	UTC - United	Technologies (	Corporation	
City			Dealer Number	<u>م</u>			2
State / Pr	rovince		Account Number	-			2
Country		Select Country	r				1
Zip / Pos	tal Code						
Phone							3
Registrat	tion Id						
Confirma	ation Number	20010000000121	4				
3			-				1
PLADO		RECISTRATION					
SEARG	H AUU	REGISTRATION					
	SERVICEBEN	ICH					
HOME	CLAIMS	CONTRACTS REGIST	RATIONS REPORTS A	ОМІМ			
Chang	ge Search • Ne	w Search • Manufact	ured Units • Printer Version				
REG	ISTRATION	SEARCH RESU	LTS		Exa	mpl	e A
Sea	rch Resul	ts					
	Name	City	State / Province Zip / Posta	al Code Products	Registra	tion ID	Serial Numb
	Papageorgio, Nic	noias Pleasantville	IA 5022	IS NUCLEO6017	14A R2301110	000	A191060234

ServiceBench<sup>®</sup> and the ServiceBench logo are registered trademarks of Asurion, LLC. Presentation and training material developed by the Warranty Process Team\_Nov.2019 From REGISTRATION REVIEW:

1. Enter a Serial Number, or

- Enter a Confirmation Number in the Confirmation Number field if you have it. (<u>Note</u>: Confirmation numbers registered on the ICP site will always end in a capital "I", not to be confused with the number "1".)
- 3. Click SEARCH button.

Note: If searching by serial number, you will only get one result (i.e., Example A). If searching by Confirmation Number, you may get more than one result (i.e., Example B). Clicking on the Pencil will take you to the registration screen for a particular serial number; clicking on a blue serial number link will take you to the ENTITLEMENT screen.

HOME	CLAIMS	CONTRACTS	REGISTRAT	TIONS REPO	RTS ADMIN			
Change	e Search 🔹	New Search 🔹	Manufacture	d Units				
REGIS	STRATIC	IN SEARCI	H RESULT	S			Examp	le B
Sear	ch Res	ults						
	Name		City	State / Province	Zip / Postal Code	Products	Registration ID	Serial Number
_				04	43026	G9MVT1202422A	R177297954	A113746288
	CRAIG, STE	VE	HILLIARD	UH	10020			

### Product Registration— ServiceBench<sup>®</sup> Registration Example



421 HART LN ASHVILLE, TN 37216-0387 UNIT (191060234 ICP ▼	ED STATES		Regist	tration Date:	05/23/2019
191060234 ICP <b>v</b>					0012012010
ICP V		Model Number *	N9DSE0601714A		Business Unit ICP
A setting		Original Contract Number(s)			
Acuve		Agreement Number			
Nicholas		Last Name*	Papageorgio		
		Source	Web	•	
10251 Prospect		Registered By *	Home Owner 🔻		
		Email			
Pleasantville	IA 50225				
UNITED STATES V		Phone Number	W H		
J5/10/2019		Transfer Date (MM/DD/YYYY)			
J5/15/2019		Part Warranty Period End Date (MM/DD/YYYY)			
		Installation Type	New Construction		
Upflow <b>v</b>		Model Location	Closet V		
Owner Occupied Residential	•	Gas Furnace Fuel	Propane (LP) V		
		First Name			
		Confirmation Number	Z001000000012I		
		Email			
Quality Heating / AC					
21265 Prospect		City, State, Zip/Postal Code	Pleasantville	IA 50225	1
	T				_
		Email			
	٣	Replaced By Model			
		Replacement Unit Contract(s)			
		Replacement Of Serial Number			
NO V		Total Claimed Labor hours	·		
YES V		Enhanced Warranty	YES V		
NO V		Email Opt In	NO V		
		Tag Number			
	2251 Prospect easantville NITED STATES ▼ V10/2019 V10/2019 V10/2019 United States ▼ V10/2019	2251 Prospect  2251 Prospect  2251 Prospect  2252  225  225  225  225  225  225	Source S	Source         Web           251 Prospect         Registered By *         Home Owner         ▼           Email         Email            251 Prospect         Email            INTED STATES ▼         Phone Number         W         H           Y102019         Transfer Date (MM/DD/YYYY)             Y102019         Part Warranty Period End Date (MM/DD/YYYY)             Y10201         Gas Furnace Fuel         Propane (LP) ▼            Y10201         Email              Y10201         Email <td< td=""><td>Source     Web        251 Prospect     Registered By*     Home Owner        Email     Email        Source     Phane Owner        Image: Source     Final        Image: Source     Phone Number         Image: Source     Phone Number         Image: Source     Phone Number         Image: Source     Part Warranty Period End Date (MM/DD/YYYY)    </td></td<>	Source     Web        251 Prospect     Registered By*     Home Owner        Email     Email        Source     Phane Owner        Image: Source     Final        Image: Source     Phone Number         Image: Source     Phone Number         Image: Source     Phone Number         Image: Source     Part Warranty Period End Date (MM/DD/YYYY)

Images are for illustration purposes only; model number(s), serial number(s) may not be applicable to your business. ServiceBench<sup>®</sup> and the ServiceBench logo are registered trademarks of Asurion, LLC. Presentation and training material developed by the Warranty Process Team\_Nov.2019

#### Example of a Product Registration in ServiceBench®.